

# Emergency - where aged care policy meets reality

Assoc Professor David Mountain  
MB BS FACEM

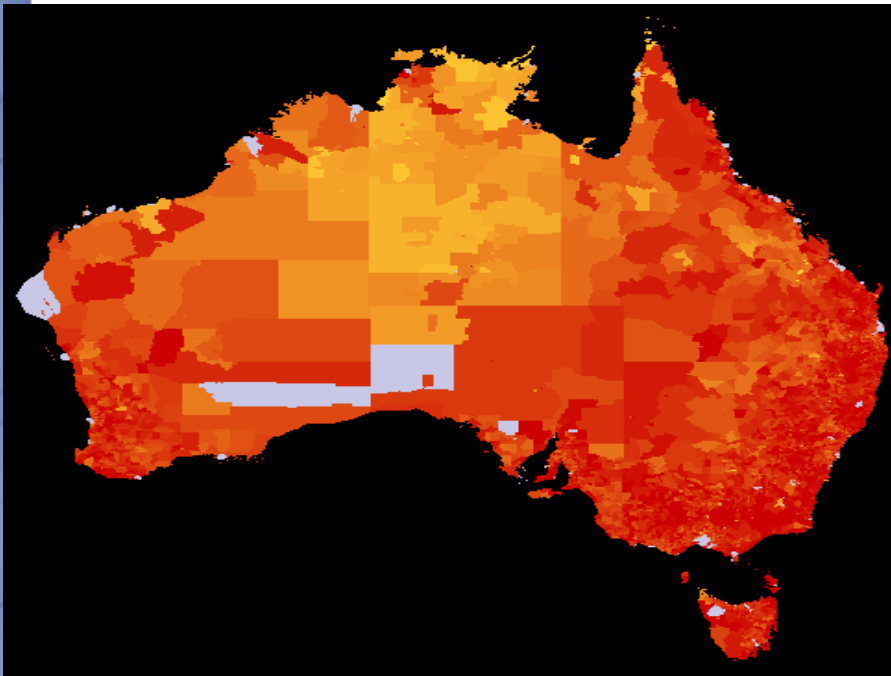
President AMA Western Australia, University of WA





# Perth WA- home

- 2.2 M
- Great ED's/ hospitals
- My ED 65000/ 35% > 65



# Important issues for Aged care policy and EDs

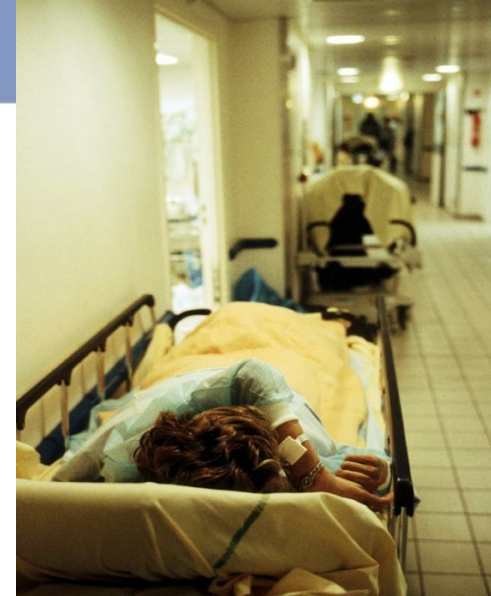
- **Overcrowded hospitals kill**
- **Demography is destiny**
- **Canaries-Policy manifests in ED's**
- **Scrimping on aged- poor policy**
- **GPs work and need support**
- **ED are aged advocates**
- **ED care effects outcomes**
- **End of life decisions vital**
  - Good deaths
  - Avoiding hospitals/ procedures
  - Senior decision makers





# Major ED issues

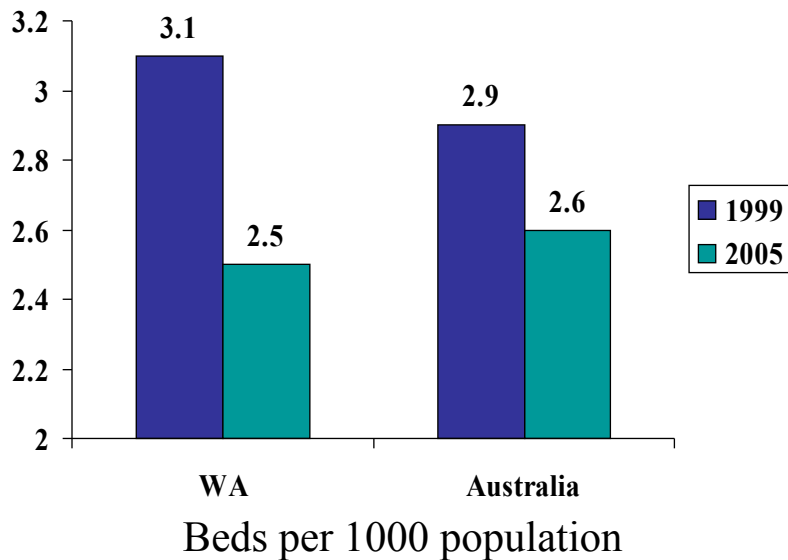
- Overcrowding
- Access block/ ramping
- High demand
- High acuity
- High complexity
- Why important for aged?



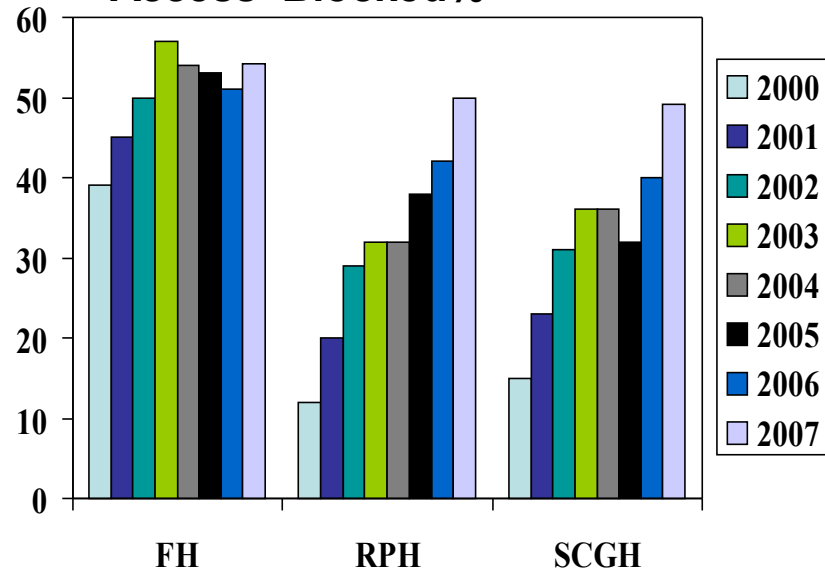
# THE DATA:

## BEDS v Access BLOCK (delay of > 8 hrs for a bed) 1999 to 2006 WA

WA's public beds have reduced 18%  
Australian public beds have reduced 10



% of admitted patients  
Access Blocked%

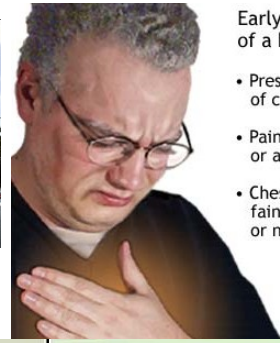
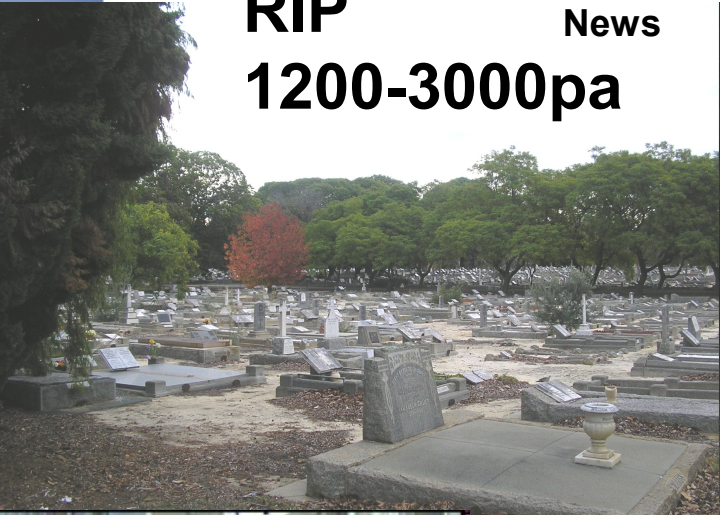




# The true effects of overcrowding

RIP  
1200-3000pa

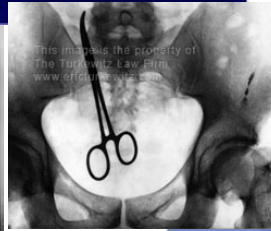
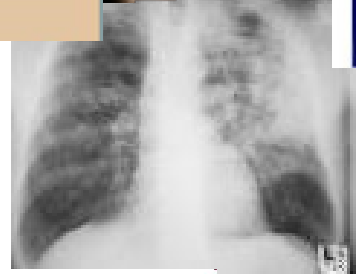
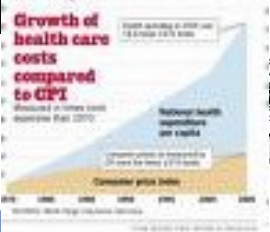
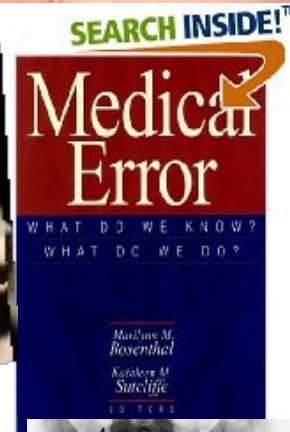
Nurses resign, 8 beds closed- WA  
News



- Early warning signs of a heart attack:
- Pressure in center of chest
  - Pain in shoulders, neck or arms
  - Chest discomfort with fainting, sweating or nausea



'Demoralised' doctors leaving NSW hospitals- ABC



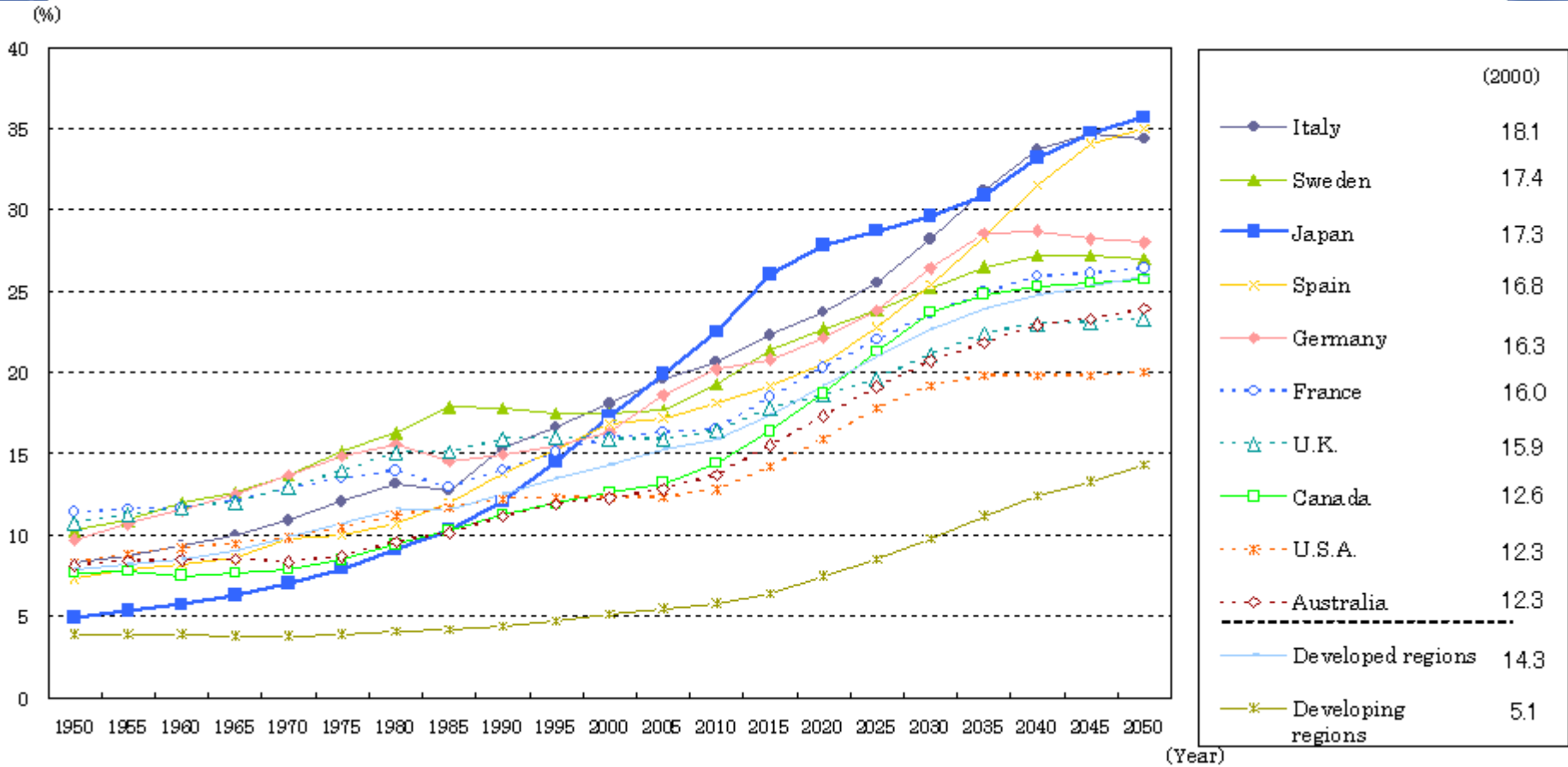
Delayed discharge costing operations- Qld Courier Mail

# Overcrowded hospitals kill patients

Sprivulis MJA 2006 / Richardson MJA 2006, Schull BMJ 2011 (OP ), Geelhoed 2012 MJA

- **Moderately overcrowded hospitals – excess mortality of 30% for overcrowded days**
- **120 deaths - 3 hospitals, 1 year: mainly aged**
- **More elderly die ( but in expected ratios)**
- **Effect also seen in discharged (Schull et al)**
- **Reduced overcrowding reduces mortality??**

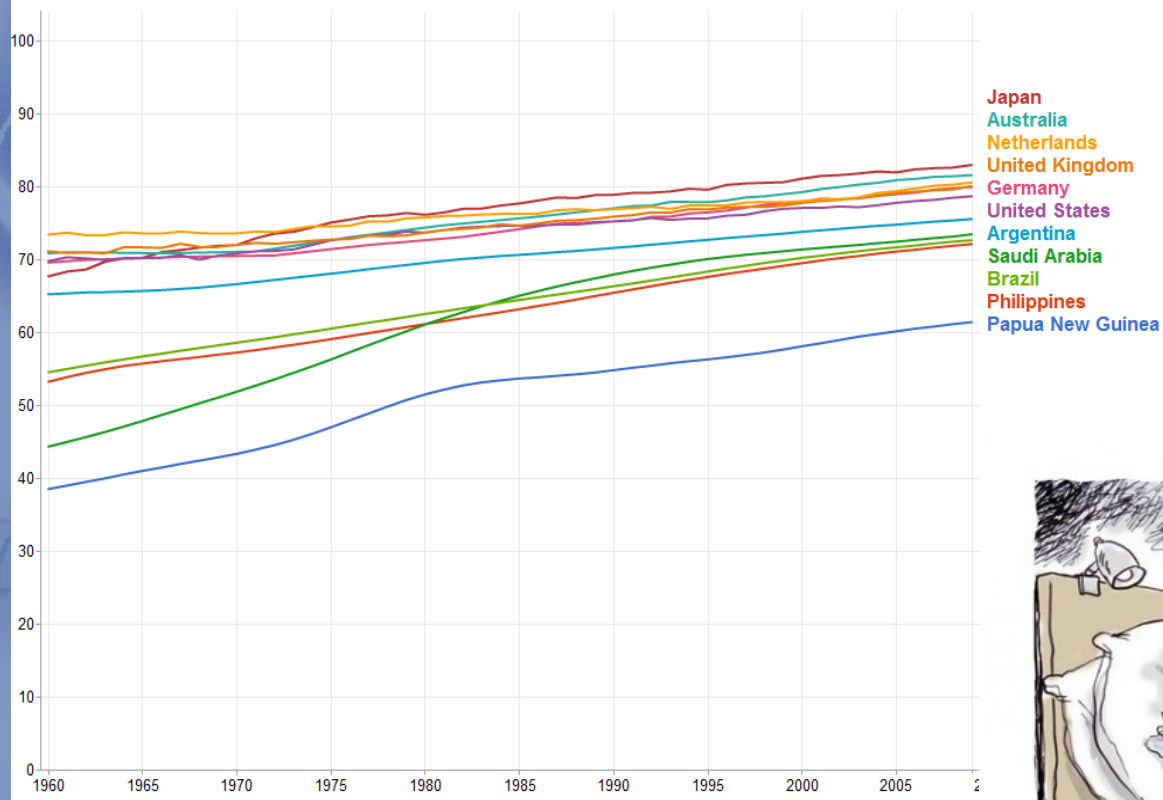
# Demographics: Australia's aging- not so bad!





# Ageing- it's not going away

Life expectancy @

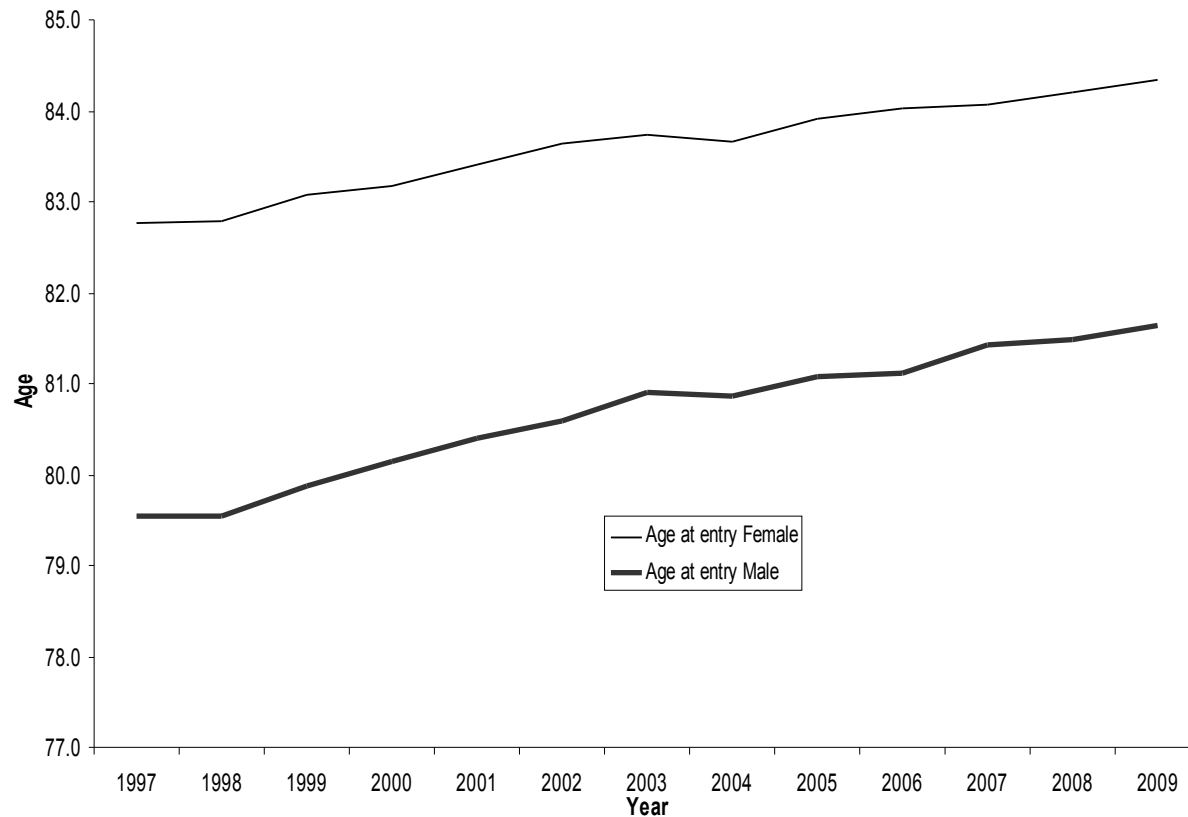


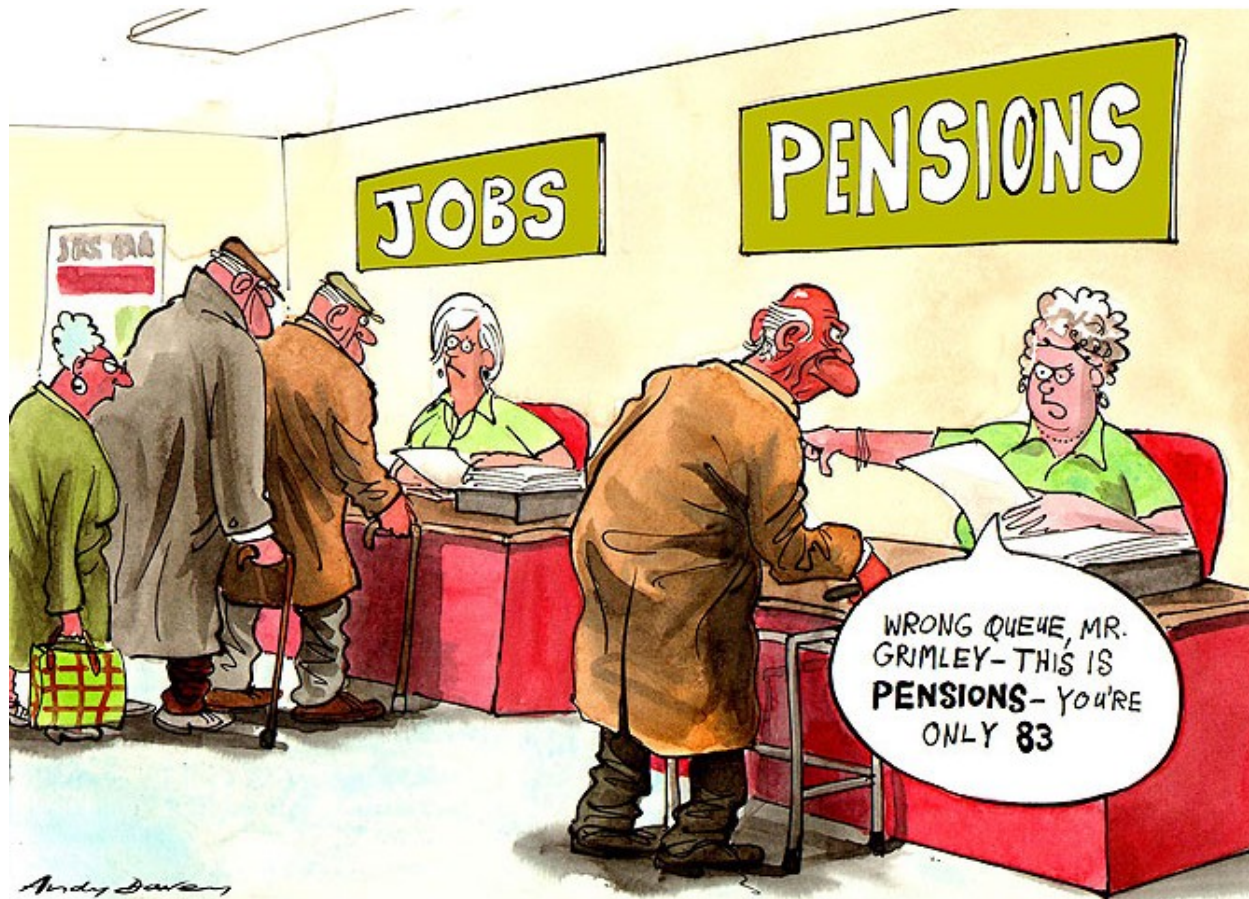
# 80: the new 70!

## Age of first admission to residential aged care

- The age of entry for both sexes has also been increasing (Figure 13).

Figure 13: Average age at entry, by sex and year



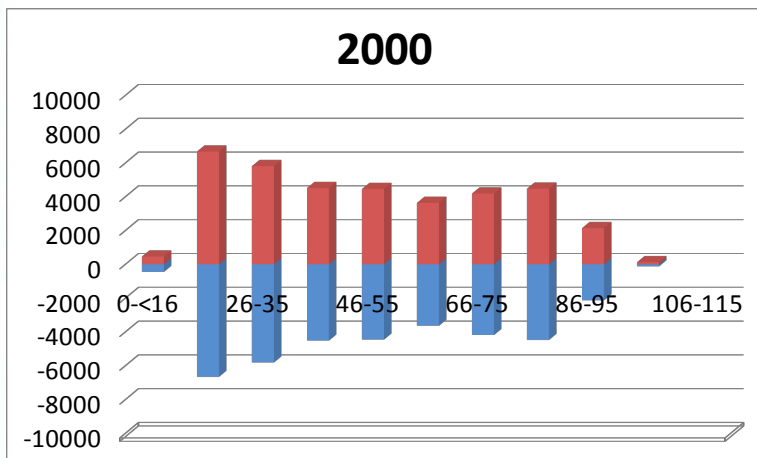




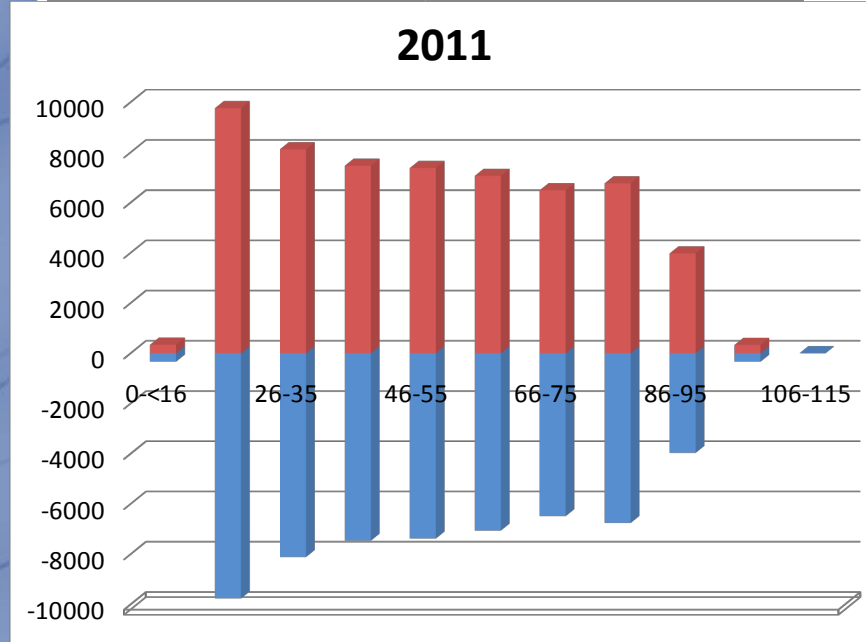
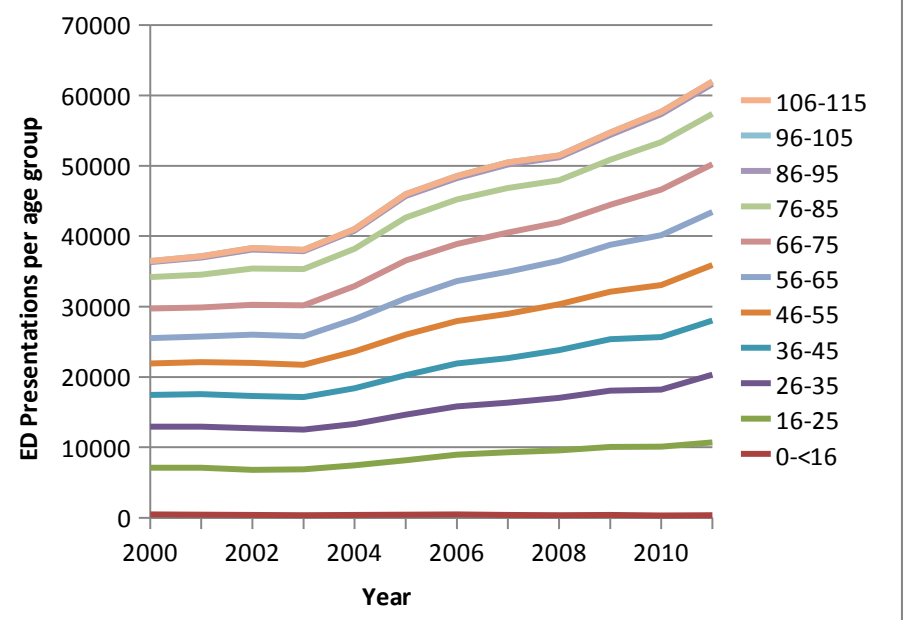
A little bit of age has some remarkable effects- normally good!



# MY hospitals data- EDIS data set



### ED age band presentations per year (stacked)

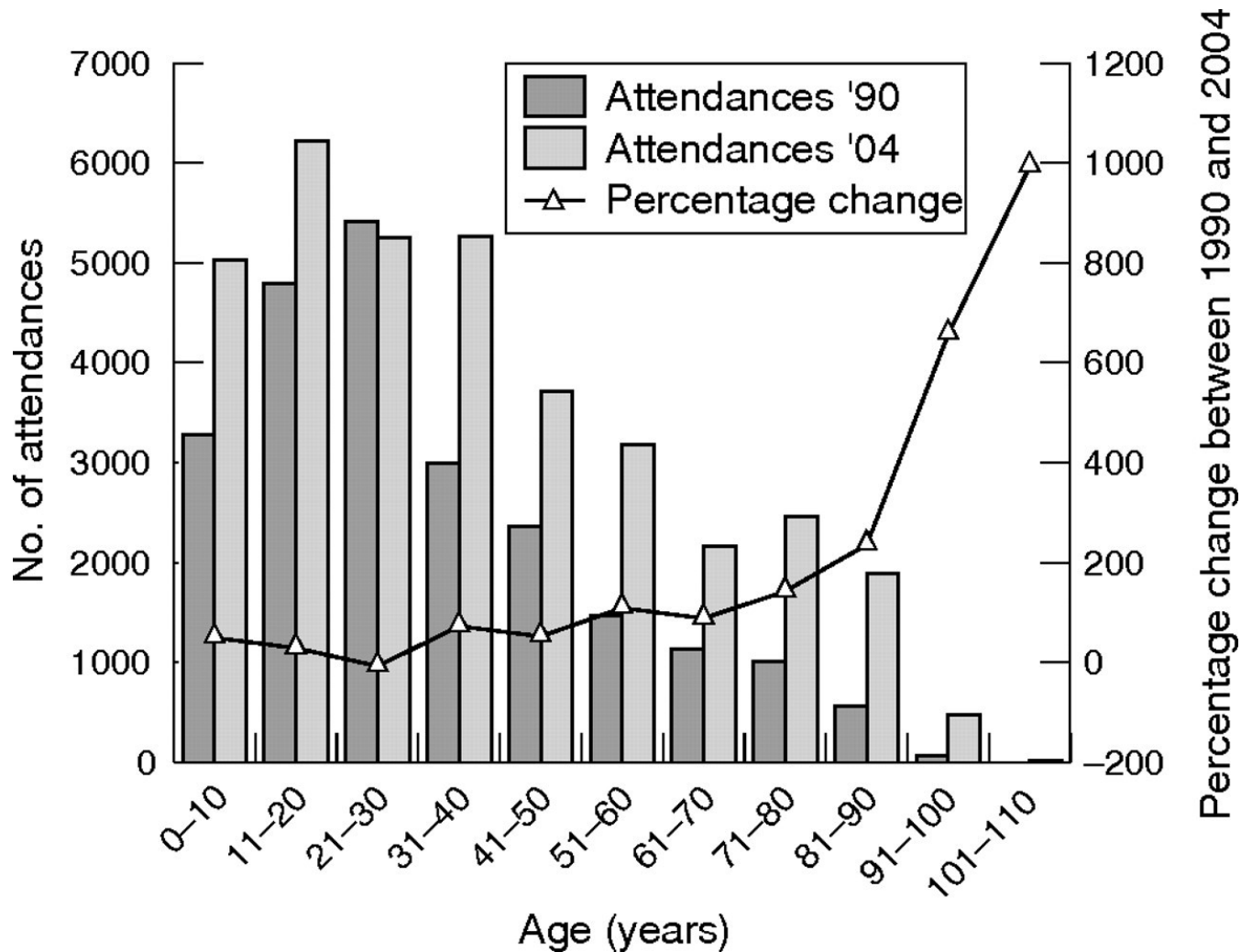


## ED aged populations

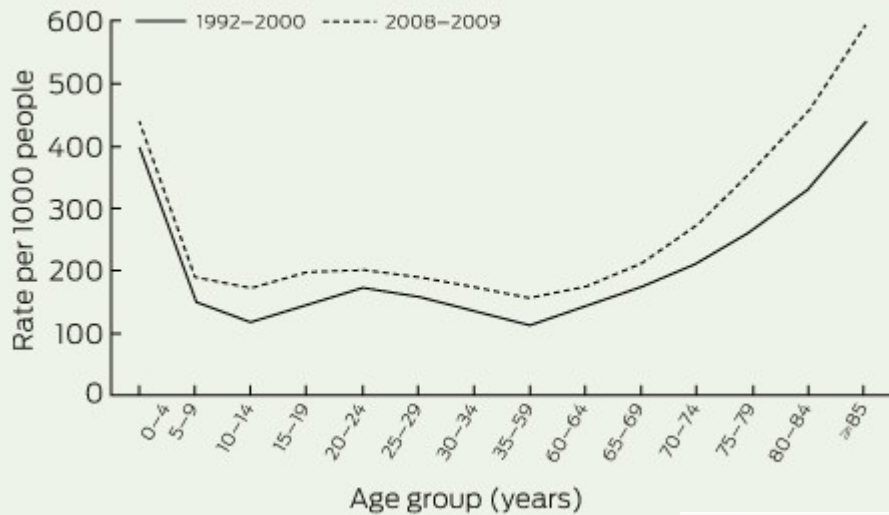
- Aged always over represented (SCGH)
- Getting older (quickly)
- Higher:
  - Ambulance use (1.5-2 x)
  - Admissions (2.5 -4.5x)
  - Higher acuity/ severity
  - Resource use > BUT diagnosis <
  - More follow up - > loss of function



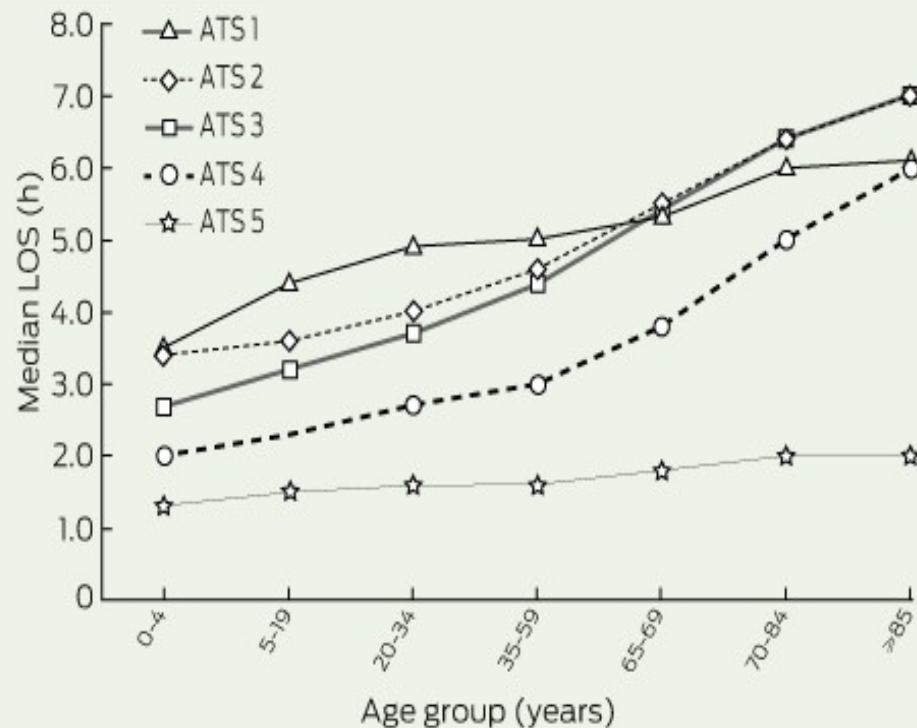
The number of patients in each decade of life who attended the emergency department in 1990 is compared with the number of patients in each decade of life who attended the emergency department in 2004.



George G et al. Emerg Med J 2006;23:379-383



Over 70s –  
filling ED/ wards?



## Policies driving ED attendance/ crowding

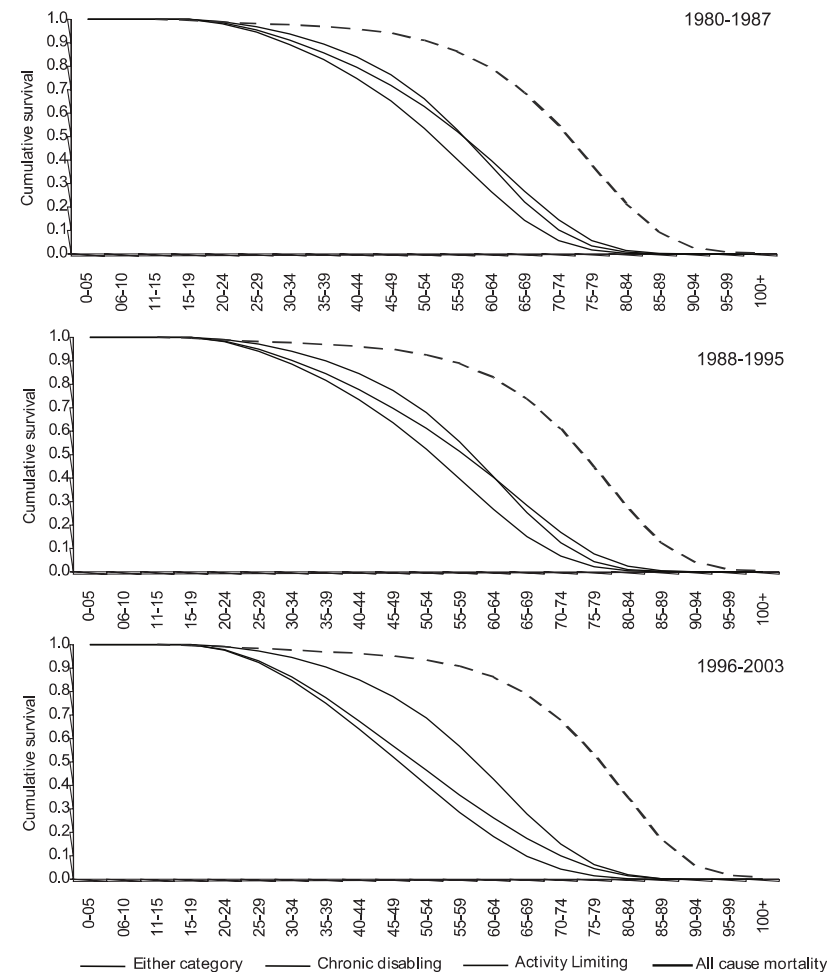
- Acute medicine 100 years success - <death > illness
  - Infectious disease -1950, acute illness - 2000, Chronic?
- Poorly co-ordinated/ integrated chronic care
  - Poor remuneration for chronic disease
- Poor funding of residential aged care (RACF)
  - Lack of places in RACF
  - Poor staffing ratios
  - Poor medical facilities
- Poor remuneration for RACF care for GPs
- Hospital capacity- deliberate run down bedstock



# D Holman (WA)

- Life expectancy > by
- **2.3 yrs**
- 
- Time with disabling/ limiting chronic disease > by
- **9.4 yrs**

## 4 Survival to first-time hospitalisation for activity limiting and chronic disabling events compared with all cause mortality in males between 1980–1987 and 1996–2003



hypothesis, thus we distinguished between severe (“chronic disabling”) and moderate (“activity limiting”) disability. However, despite the overall finding being consistent with Davis et al,<sup>16</sup> our examination of disability severity found some evidence that the expansion of morbidity may be due to an increase in the prevalence of

more severe disability. Therefore, our study has confirmed the expansion hypothesis and provided some evidence against the dynamic equilibrium hypothesis.

Available literature suggests that recent US data support the compression of morbidity hypothesis whereas, in concordance with our

## ED attendance: a defining event in >65

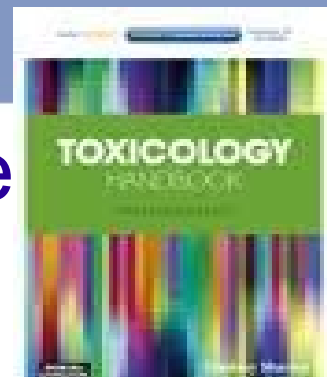
- Mortality 10% (by 3/12)
- 
- Return to ED 24% at 3/12 (40% - 6/12)
- 
- Re-Hospitalisation 20-25% (6/12)
- 
- Loss of functional independence (25-40%)

## Anything that reduces these events?

- Evidence base small – a few RCTs
- Things with evidence are
  - ID at risk pts to Gps- others
  - Good communication – GP interventions
  - Increased services post d/c(1:12 benefit)
- Need major studies in this area
- Need to support/ enhance role of GPs



# Team based care in ED: ? Evidence



- Social work
- OT/Physio
- Pharmacists
- Discharge co-ordinators
- RAC liaison nurses
- Liaison psych
- Drug and alcohol

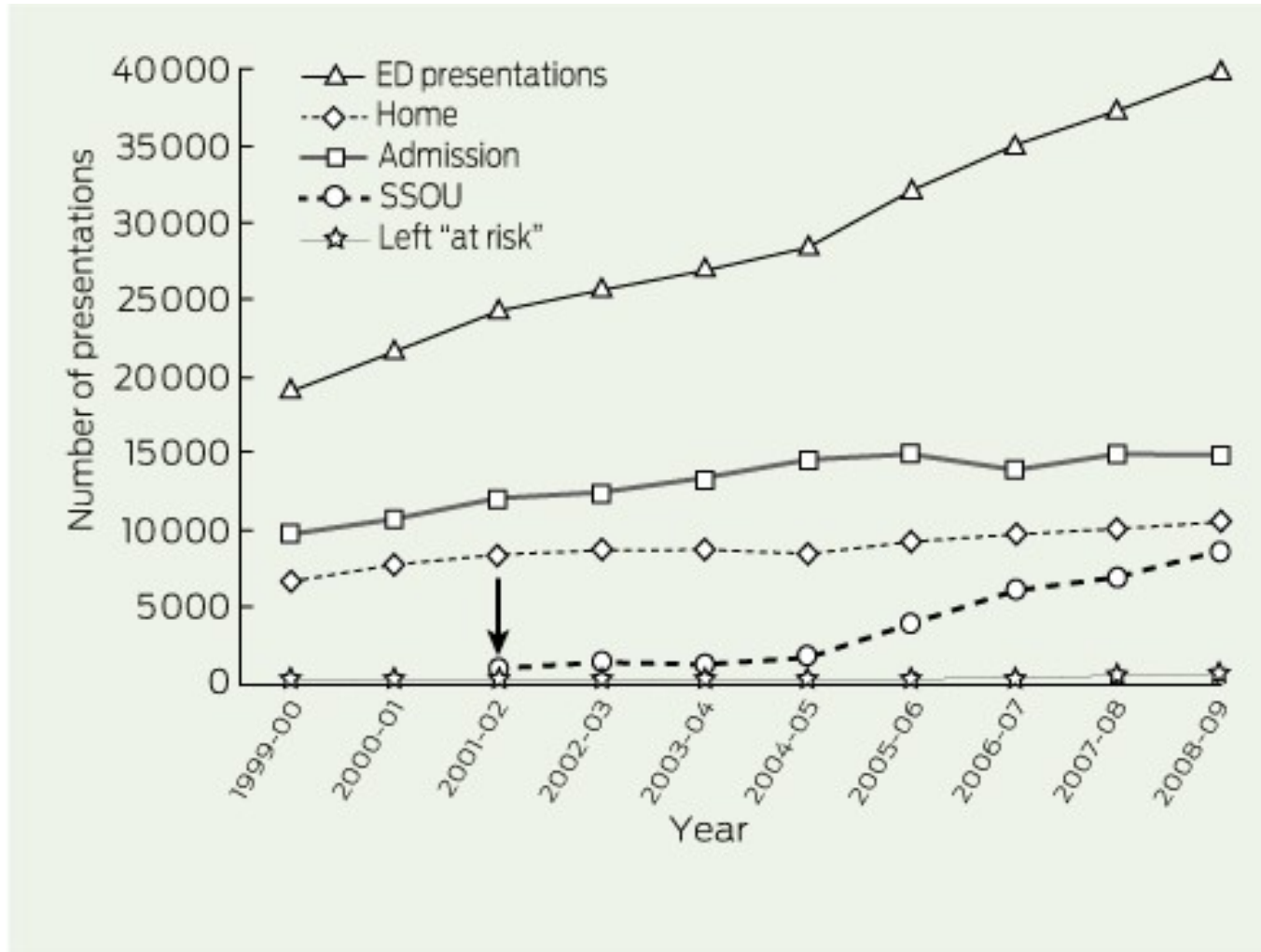
## **Let's Get Up and Go:** A Physiotherapy and Occupational Therapy ED Service

Katie Kyle, Physiotherapy Coordinator  
Kate Coghlan, Senior Occupational Therapist

Emergency Department  
Sir Charles Gairdner Hospital, Perth, WA



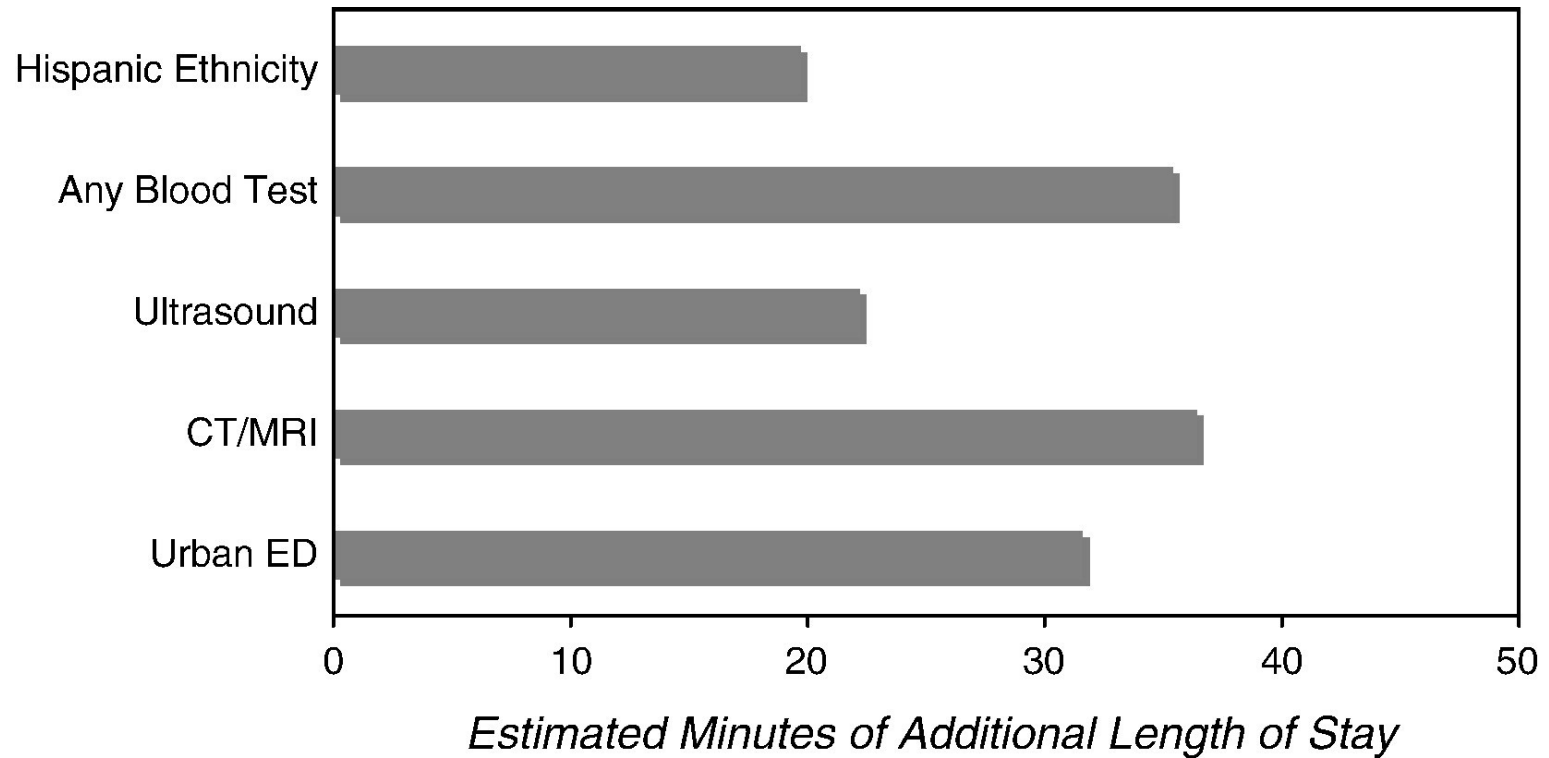
# ED management- something working



# Elders discriminated against in EDs?

- Little evidence
  - Admitted more often,
  - No < in admission rates when overcrowded
  - No >ED LOS (adjusted for admission/diagnosis)
  - Investigated more frequently
  - Major additional services in last 10 years
    - HITH
    - Allied health/ assessments/ home services
    - Follow up services, diversion services

# Older patients - longer EDLOS when admitted?



Gardner RL, Sarkar U, Maselli JH, Gonzales R. Factors associated with longer ED lengths of stay. *The American Journal of Emergency Medicine*. 2007 Jul;25(6):643-50.



# Age not associated with LOS in admitted pts

**Table 2** Selected characteristics associated with ED length of stay<sup>a</sup>

Patient characteristics	Admitted patients			Discharged patients		
	$\beta$ Coefficient	Additional LOS (min)	P	$\beta$ Coefficient	Additional LOS (min)	P
Female	.0390	5.6	.41	.0374	2.2	<.001
Age, y						
0-5	-.0670	-9.1	.24	-.0778	-4.3	<.001
6-17	-.0769	-10.4	.34	-.0920	-5.1	<.001
18-44	-.0161	-2.2	.66	-.0341	-1.9	.002
45-64	Reference	—	—	Reference	—	—
65-79	-.0194	-2.7	.51	.0312	1.8	.06
≥80	.0110	1.5	.77	.0525	3.1	.003
Race/ethnicity						
White (non-Hispanic)	Reference	—	—	Reference	—	—
Black (non-Hispanic)	.0582	8.4	.19	.1014	6.2	<.001
Hispanic	.1314	19.7	.01	.1642	10.3	<.001
Asian	-.1766	-22.7	.05	.0325	1.9	.58
Method of payment						
Commercial insurance	Reference	—	—	Reference	—	—
Governmental insurance <sup>b</sup>	-.0347	-4.8	.22	-.0031	-0.2	.78
Uninsured <sup>c</sup>	-.0667	-9.1	.20	.0353	2.1	.004
Triage score						
<15 min	Reference	—	—	Reference	—	—
15-60 min	.0933	13.7	.006	.0687	4.1	.002
61-120 min	.1475	22.3	.009	.0956	5.8	<.001
>120 min	.1368	20.6	.07	.0652	3.9	.03
Hospital characteristics						
Location in urban area <sup>d</sup>	.2032	31.6	.006	.2466	16.2	<.001
Ownership						
Proprietary	Reference	—	—	Reference	—	—
Voluntary, nonprofit	-.0121	-1.7	.89	.0550	3.3	.15
Government, nonfederal	-.0846	-11.4	.36	.0417	2.5	.33
High trauma volume hospital <sup>e</sup>	.0391	5.6	.60	-.0176	-1.0	.61
Safety-net hospital	.1145	17.0	.14	.0636	3.8	.10
Clinician type						
Staff physician	Reference	—	—	Reference	—	—
Resident	.0251	3.6	.61	.1401	8.7	<.001
Midlevel <sup>f</sup>	-.0048	-0.7	.96	.0038	0.2	.85
Diagnostic testing <sup>g</sup>						
Any blood test	.2248	35.4	<.001	.5263	40.1	<.001
Any blood culture	.0312	4.5	.47	.1408	8.7	<.001
Any plain x-ray	.0352	5.0	.26	.2307	15.0	<.001
Any ultrasound	.1467	22.2	.005	.3895	27.6	<.001
Any CT scan or MRI	.2308	36.4	<.001	.3966	28.2	<.001
Any ECG or cardiac monitor	-.0194	-2.7	.52	.0703	4.2	<.001

LOS indicates length of stay; ECG, electrocardiogram.

<sup>a</sup> Adjusted for every other characteristic in the model.

<sup>b</sup> Medicaid or Medicare.

<sup>c</sup> Self-pay or no charge/charity.

<sup>d</sup> As defined by SMSA.

<sup>e</sup> See Methods section for definition of predictor; here, top strata is compared to bottom strata as reference group.

<sup>f</sup> Nurse practitioner or physician assistant.

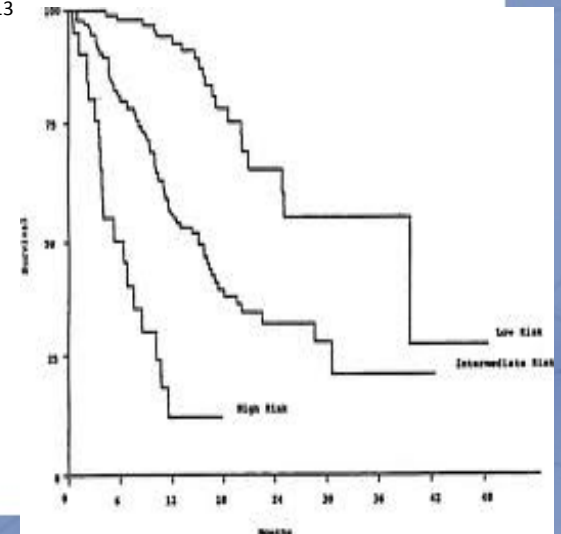
<sup>g</sup> Reference group for this section is no test performed in the particular category.

# EoL – a major problem

- Over 50% all deaths acute hospitals
- Many multiple attendances
- Poor deaths- traumatic
- Major costs- societal / economic
- Poor services for palliation in Eds
- Advanced directives / discussions rare

# Aged care – need for end of life decisions

- Dementia – a terminal disease
- 4 yrs median ( much < for older/ frail:co-morbid)
  - Xie J, Brayne C, Matthews FE, and the Medical Research Council Cognitive Function and Ageing Study collaborators. Survival times in people with dementia: analysis from population based cohort study with 14 year follow-up. *BMJ*. 2008 Feb 2;336(7638):258–62.
  - 8% pa additional mortality (independent)
  - Johnson, Elizabeth; Brookmeyer, Ron; and Ziegler-Graham, Kathryn (2007) "Modeling the Effect of Alzheimer's Disease on Mortality," *The International Journal of Biostatistics*: Vol. 3 : Iss. 1, Article 13
- Approximately 3 (2-4) x mortality pa
- High level care- median < 1 year



# Advanced care planning- Important/useful/vital in the ED?

- RCT evidence
  - Improves care/ decision making
  - Patients wishes followed 90% (v 30%)
  - Reduces familial stress
  - Anxiety/ depression
  - Better deaths



# Conclusions

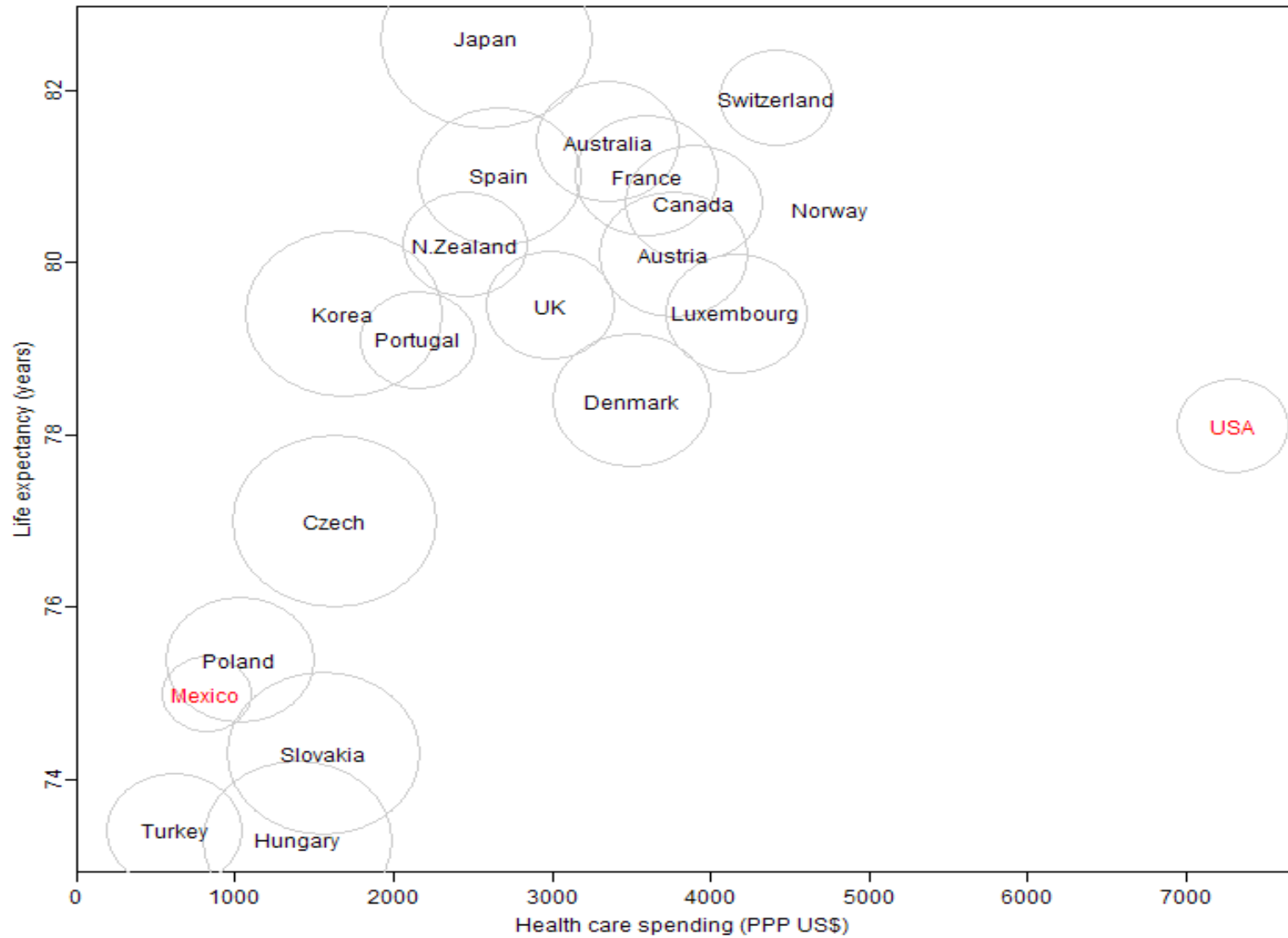
- Policy failures seen quickly in ED
- Lack of capacity kills/maims (older pts more freq)
- Need much more research re interventions that work
- Screen for problems, intervene in ED, link to community
- Must support Primary care/ GPs
  - Better supports/ co-ordination
  - Proper remuneration- reward complexity/ chronicity
- Fund RACF for beds/ staff properly
- WE must have policies that promote EoL planning earlier
- Emergency not the enemy – bad policy is!

# Loss of bed capacity- deliberate policy (graph)

# Hospitals – managing RACF pts well?

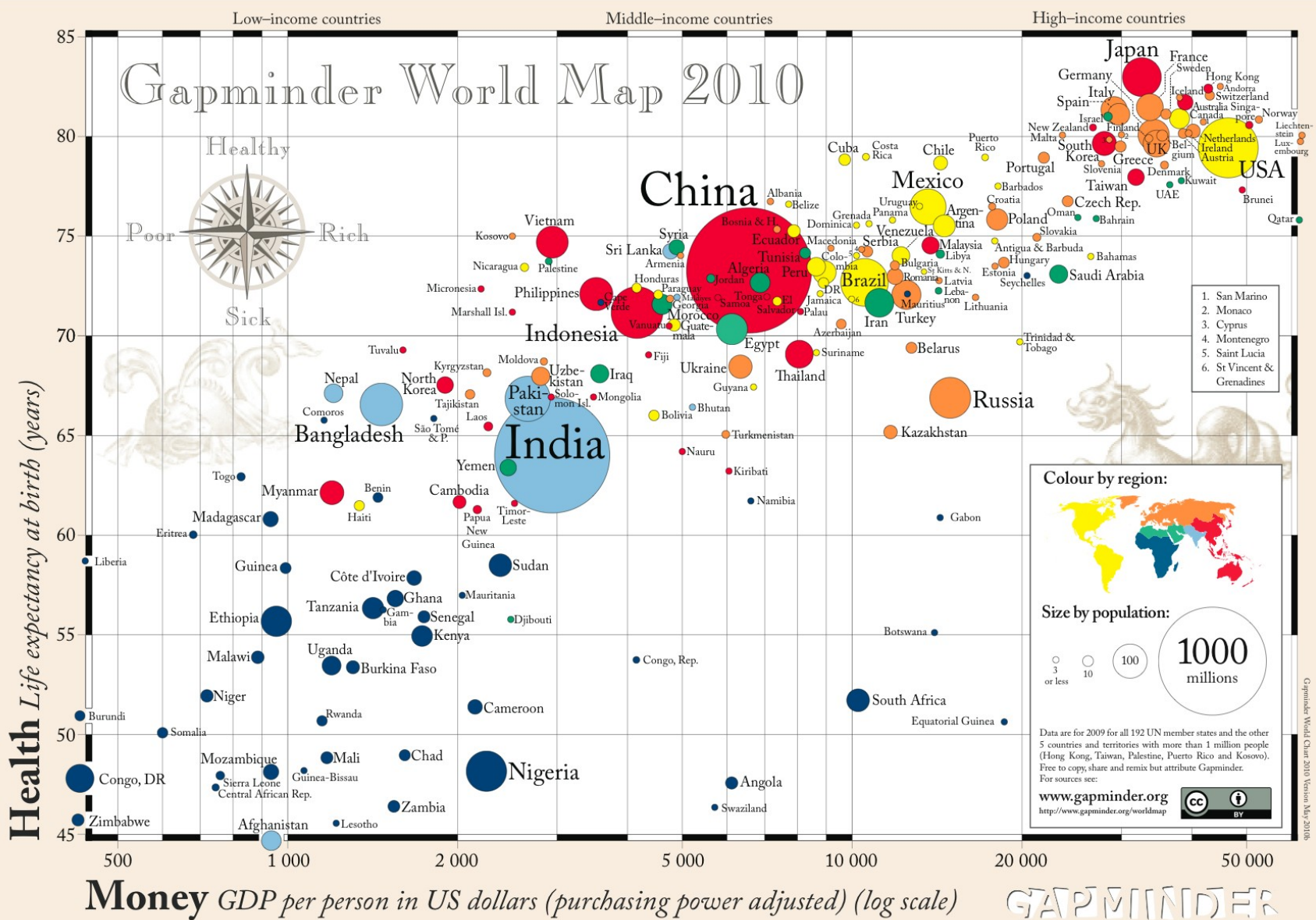
- RAC pts v community aged:
- RAC – multidisciplinary, managed intervention v “normal care”
  - RACpt –died 13 v 6% in hospital and 35 v 17% at 6/12
  - Intervention arm reduced RACpt deaths from
    - **22 v 4% in hospital**
    - **44 v 28% at 6/12**

# Spending on health v years of life





# Life expectancy- policy keeping up

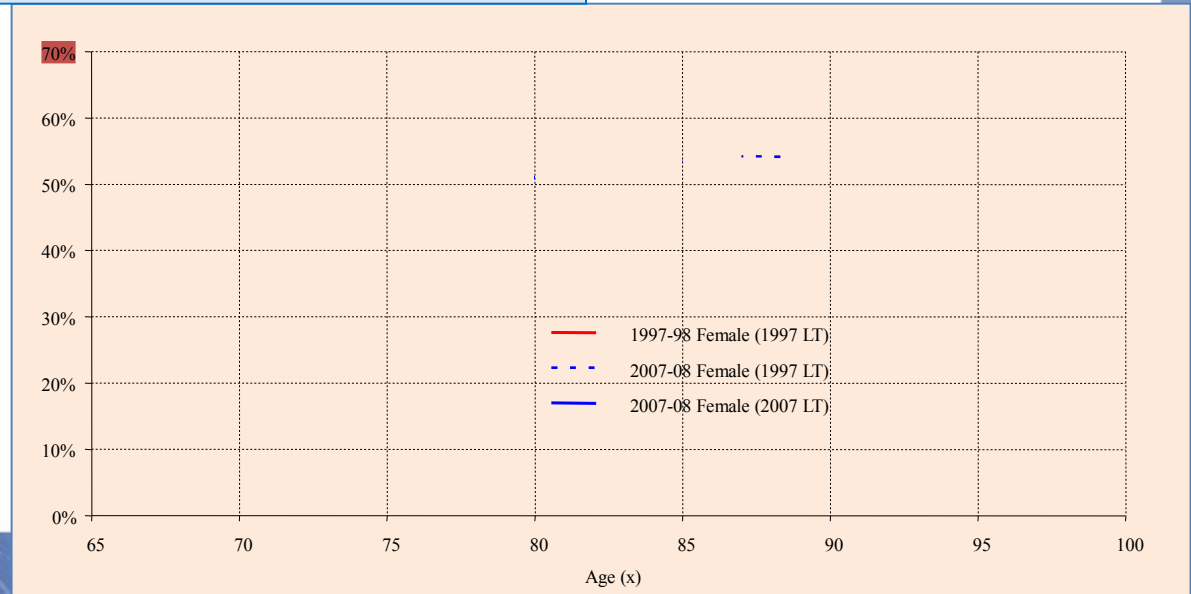
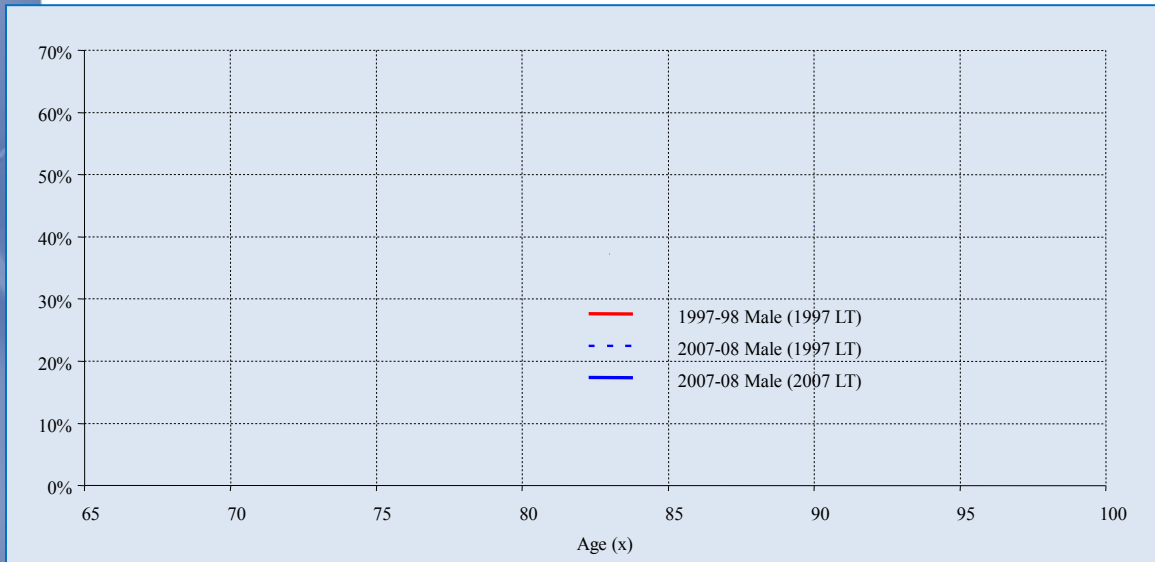


# Ambulance ramping- for older patients?

- West Australian news
- May 2012

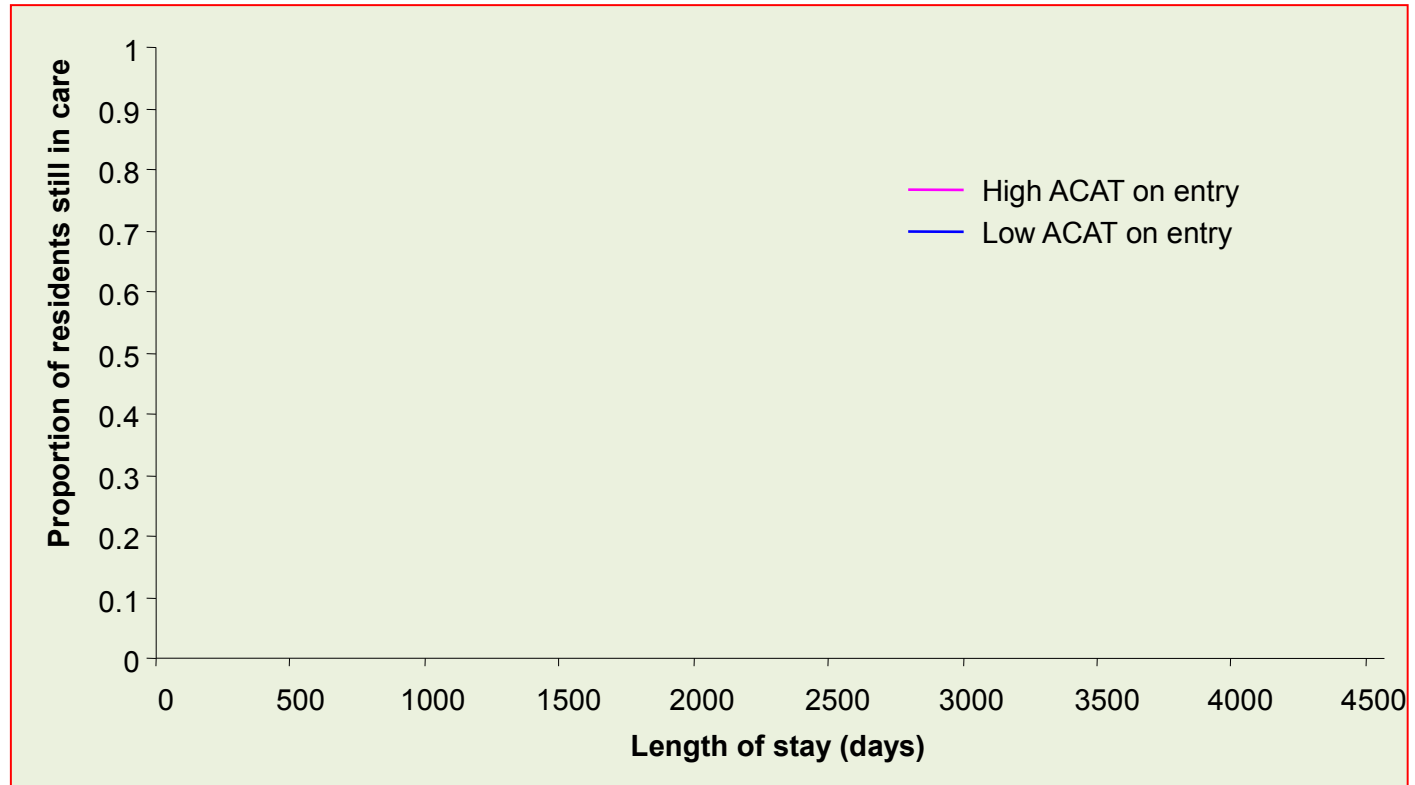


# Likelihood of needing any RAC by



# RACF: 5 Year survival -20% high care >50% mortality 1.5 years

Figure 17: Survival curve for admission into permanent residential aged care by ACAT level



ACAT level on entry	25th percentile	Median	75th percentile
High	90	450	1,220
Low	440	1,120	2,100

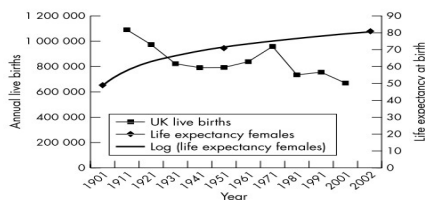
Sex of resident	25th percentile	Median	75th percentile
Female	250	890	1,850
Male	100	460	1,190



# Aging dynamics

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Population ageing and emergency department efficiency

383



**Figure 2** The changing birthrate and life expectancy in the UK. Average annual UK live births for each decade obtained from [www.optimumpopulation.org](http://www.optimumpopulation.org) and female life expectancy in years obtained from [www.statistics.gov.uk](http://www.statistics.gov.uk). Increasing life expectancy and a declining birthrate have caused the population to age. This effect is likely to become much more extreme as those born in the 1960s' "baby boom" begin to enter old age.

We believe that the needs of older people are of central importance in planning emergency health care in the UK and in other developed countries. In the UK, increasing life expectancy and a declining birthrate have caused the population to age (fig 2). This effect is likely to become far more pronounced as people born in the 1960s' "baby boom" begin to enter old age. The currently falling birthrate means that there will be a declining population of young adults in the UK able to care for the elderly population and to support them economically. Better services for older people might include a domiciliary geratology service—available, in particular, for patients in residential and nursing homes; the provision of community nurses specialising in geratology and chronic disease; training for all primary care physicians in geratology; more community beds for elderly patients; more rapid-access geratology and falls clinics; geratology assessment units with links to acute services, occupational therapy, and social care; and better management of "exit block".

## CONCLUSIONS

In the UK, EDs and their patients have experienced major difficulties in terms of overcrowding during much of the past decade. We believe that this has been caused both by changes in practice (for example, increased investigation and admission) and by ageing of the population using EDs. We expect the difficulties in relation to an ageing population to intensify

appreciably during the first half of the twenty first century. This must be anticipated and effective plans prepared.

## ACKNOWLEDGEMENTS

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## AUTHORS' CONTRIBUTIONS

G George and B Todd wrote the paper. C Jell (Senior Information Analyst) supplied the data and B Todd led on data presentation and interpretation.

## Authors' affiliations

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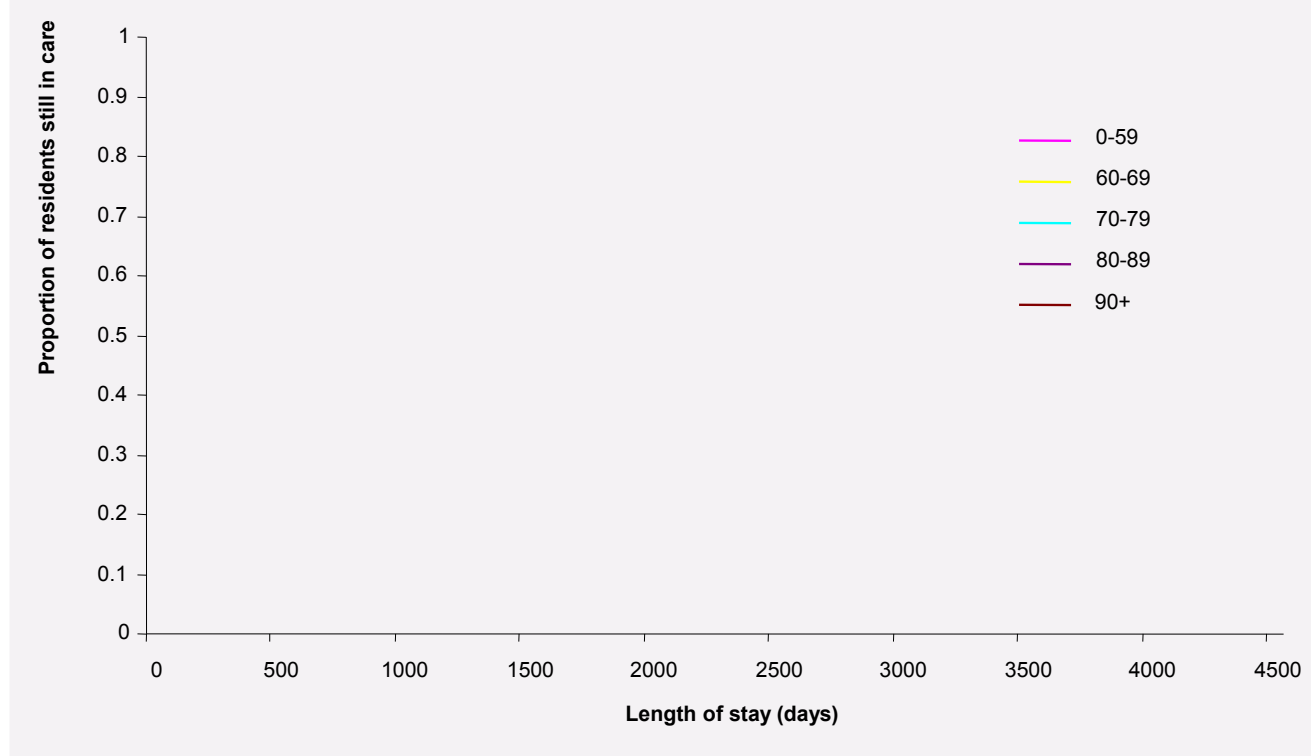
Competing interests: none declared

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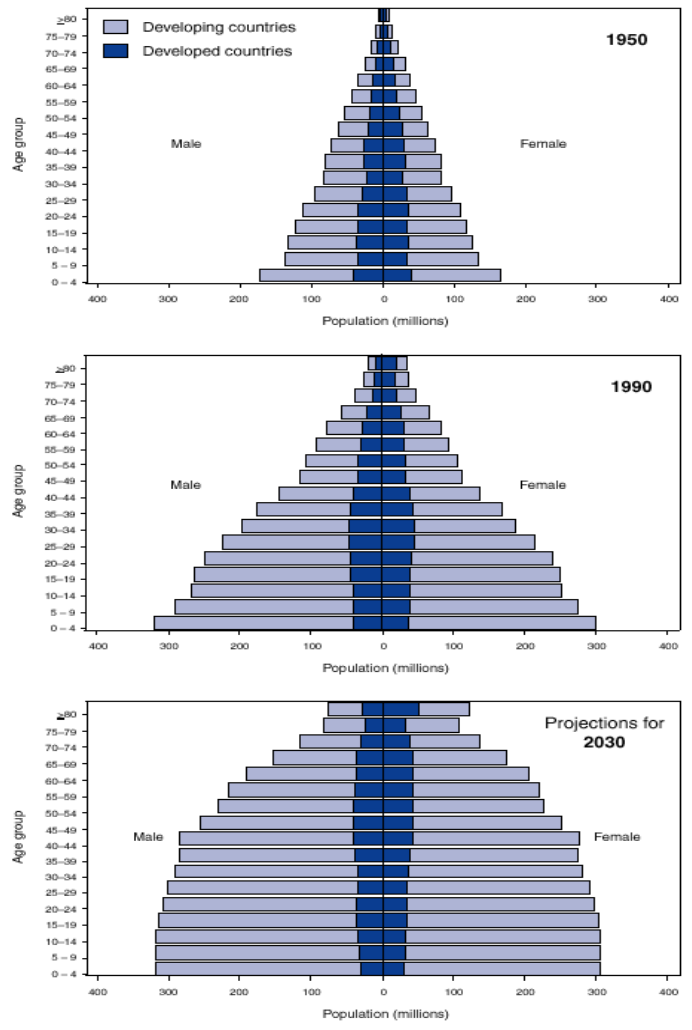
# Age v survival in RACF

Technical Paper on the changing dynamics of residential aged care prepared to assist  
the Productivity Commission Inquiry *Carina for Older Australians* by the Department of Health and Ageing April 2011



Age at entry	25th percentile	Median	75th percentile
0-59	160	930	3,150
60-69	150	800	2,280
70-79	170	770	1,840
80-89	190	730	1,590
90+	160	570	1,220

**FIGURE. Population age distribution for developing and developed countries, by age group and sex — worldwide, 1950, 1990, and 2030**



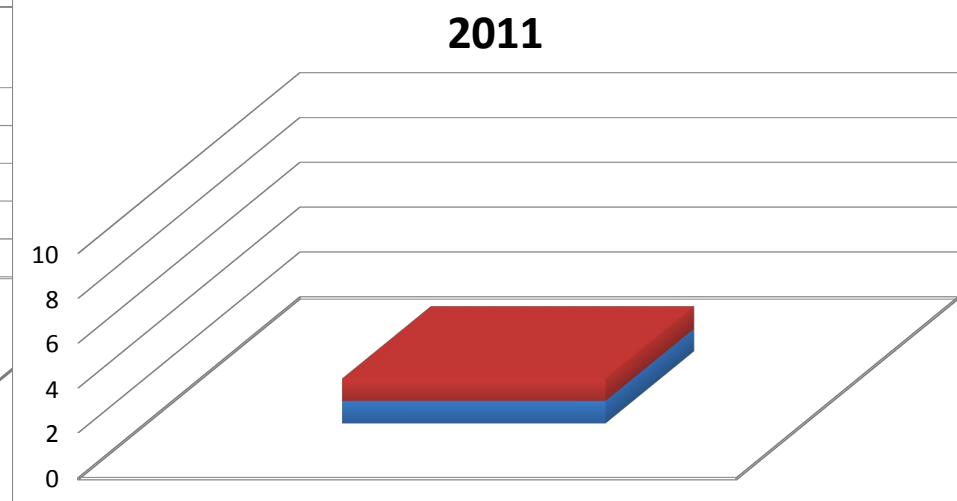
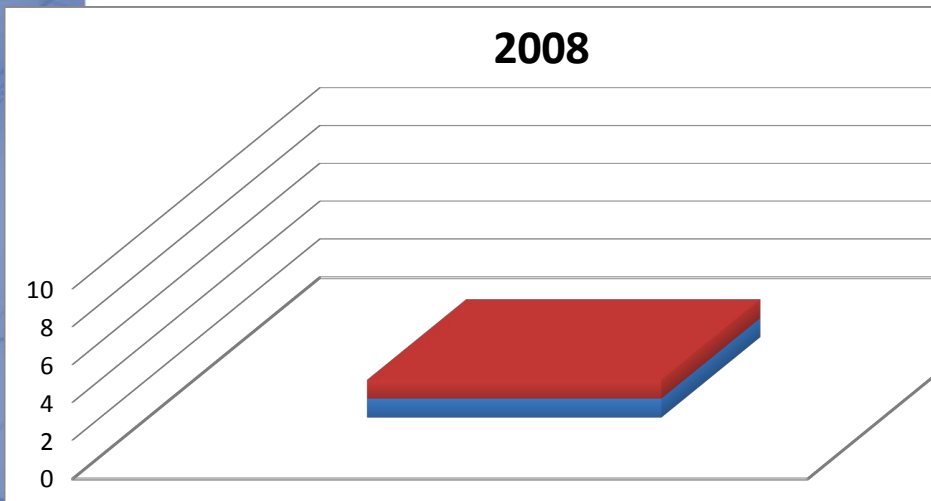
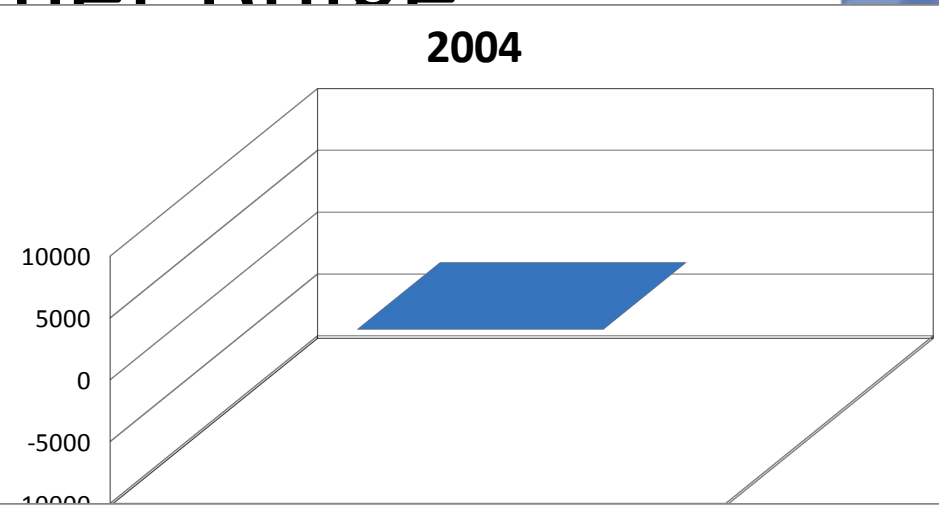
Source: United Nations, 1999, and U.S. Bureau of the Census, 2000.



## AGE DISCRIMINATION

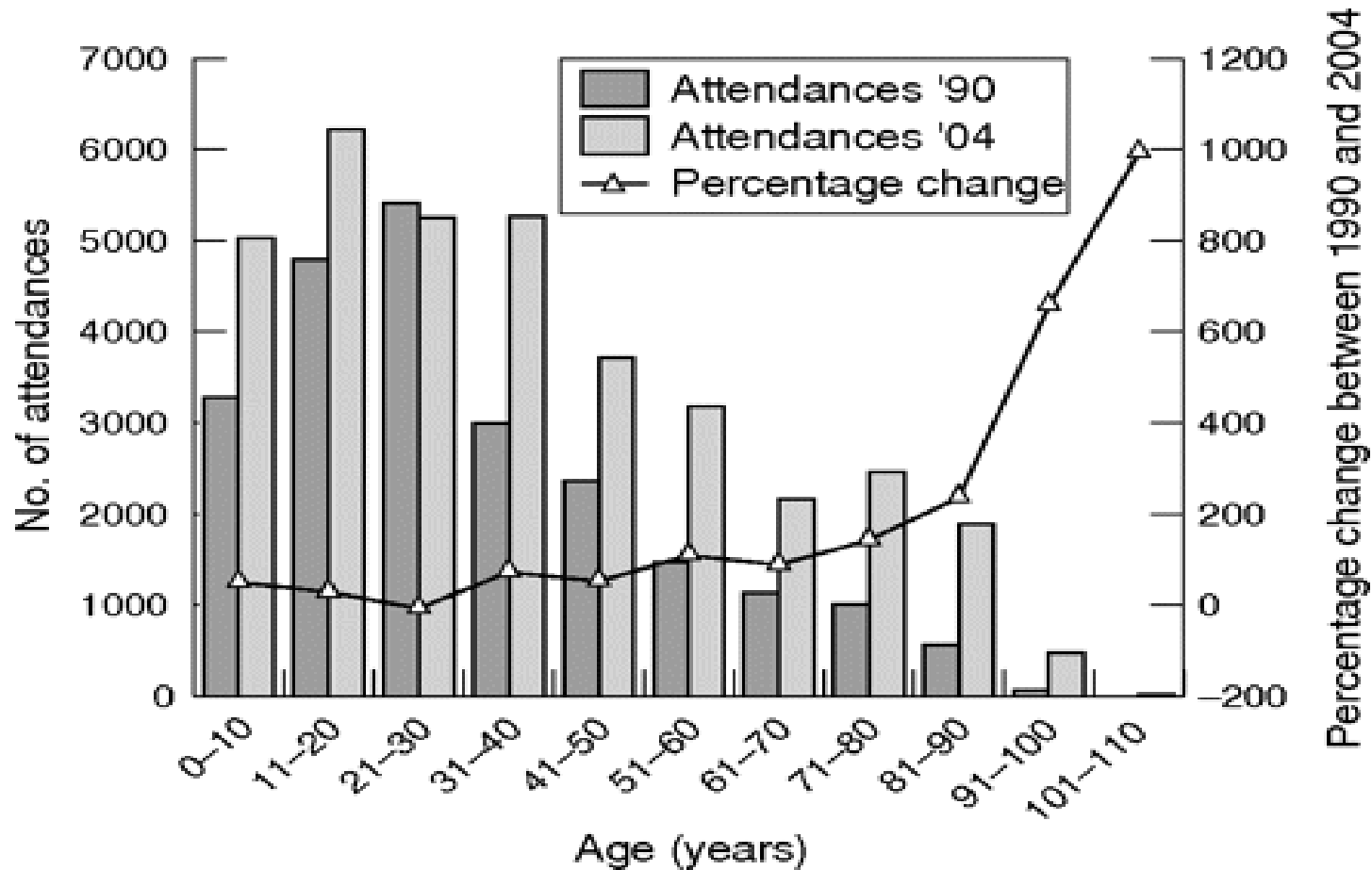
at 900 years old could you bounce around like a squirrel on redbull?

# Middle age spread and the Baby Boomer Bulge





# Effect of age on ED attendances



# Age effects on ambulance use, Ix, time to be assessed and

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**Relation between age and mode of arrival**  
Table 1 shows the number of attendances for each decade of life in 1990 and in 2004 together with the corresponding proportions of these patients who were arrived by ambulance. Patients seen in 2004 were more likely to have arrived by ambulance than in 1990 (probability 0.214 (CI 0.210 to 0.218)) compared with 0.152 (CI 0.147 to 0.156). Furthermore, the proportion of patients who were ambulant, transport increases with increasing age. Age adjusted data show that had the age distribution been that of 1990 but the probability of arriving by ambulance within each decade of life been that of 2004, the net probability would have been 0.176 (CI 0.172 to 0.180). This implies that increasing age accounts for about 61% (= (0.214-0.176)/(0.214-0.152)) of the increase in ambulance usage seen in 2004.

**Relation between age and "time to diagnose and treat"**  
In 1990, the median time needed to diagnose and treat was 29 minutes whereas in 2004 it was 50 minutes. Table 2 shows the estimated probabilities of "time to diagnose and treat", investigations and admissions among patients aged 30 years or less and patients aged over 70 years in 1990 and 2004. In both 1990 and 2004, there was a progressive decline in performance with increasing age. However, this decline was much steeper in 2004 than in 1990—there was a significant, age related "widening gap" (see table 3).

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	1990	2004	1990	2004
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21-30	5462	9230	0.110	0.141
31-40	2363	3715	0.157	0.181
41-50	1490	2363	0.137	0.161
51-60	1139	1820	0.260	0.283
61-70	1139	2163	0.420	0.523
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**Table 2** Values for 1990 and 2004 are shown for the following parameters for each decade of life: the number of patients who did not want to be seen (DNW), the number of patients who did wait (obtained by subtracting column 2 and 3 of this table from columns 2 and 3 of table 1), and the proportion of those patients who did wait (D&T=1 h)

Age (years)	DNW	2004	Waited		D&T=1 h	
			1990	2004	1990	2004
0-10	57	190	3236	4811	0.748	0.679
11-20	95	289	2704	4310	0.742	0.655
21-30	148	283	5254	4947	0.742	0.599
31-40	49	301	2509	4560	0.730	0.574
41-50	64	198	2299	3197	0.720	0.541
51-60	27	122	1463	2039	0.651	0.489
61-70	15	60	988	2398	0.903	0.285
71-80	15	60	988	2398	0.903	0.285
81-90	2	22	561	1403	0.955	0.587
91-100	0	0	2	22	0.900	0.182
101-110	0	0	2	22	0.900	0.182

**Table 3** Estimated probabilities of "time to diagnose and treat", investigations and admissions among patients aged 30 years or less and patients aged over 70 years in 1990 and 2004

Event	Year	Probability (95% CI)	
		Age < 30 years	Event > 70 years
D&T=1 h	1990	0.710 (0.704 to 0.716)	0.704 (0.699 to 0.709)
D&T=1 h	2004	0.533 (0.529 to 0.540)	0.529 (0.524 to 0.534)
Full blood count	1990	0.019 (0.017 to 0.022)	0.199 (0.193 to 0.219)
Full blood count	2004	0.003 (0.002 to 0.004)	0.225 (0.205 to 0.246)
Electrocardiograph	1990	0.008 (0.007 to 0.009)	0.433 (0.429 to 0.437)
Electrocardiograph	2004	0.018 (0.017 to 0.019)	0.658 (0.654 to 0.662)
X ray	1990	0.386 (0.379 to 0.394)	0.423 (0.420 to 0.426)
X ray	2004	0.175 (0.172 to 0.179)	0.652 (0.648 to 0.616)
Admission	2004	0.175 (0.172 to 0.179)	0.652 (0.648 to 0.616)

**Table 4** Values for 1990 and 2004 are shown for the proportion of patients having full blood counts, electrocardiograph, and x rays with respect to total attendances in each age band (see table 1)

Age (years)	Full blood counts		Electrocardiograph		X rays	
	1990	2004	1990	2004	1990	2004
1-10	0.011	0.011	0.001	0.004	0.047	0.291
11-20	0.032	0.032	0.002	0.008	0.238	0.379
21-30	0.052	0.052	0.002	0.011	0.149	0.240
31-40	0.043	0.043	0.004	0.016	0.282	0.412
41-50	0.044	0.044	0.005	0.015	0.286	0.412
51-60	0.144	0.144	0.026	0.031	0.348	0.503
61-70	0.260	0.260	0.420	0.420	0.420	0.420
71-80	0.478	0.478	0.478	0.478	0.478	0.478
81-90	0.547	0.547	0.547	0.547	0.547	0.547
91-100	0.500	0.500	0.500	0.500	0.500	0.955
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Notice: For each event, the difference between the probabilities for each age group increases from 1990 to 2004—there is a widening gap.

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Age (years)	DNW	2004	Waited		D&T=1 h	
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Event	Year
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# SIGNS OF AGEING

SWOLLEN JOINTS